



pacificinterpreters™

We understand.

Pediatric Interpreting **Healthcare & Social Services**

In keeping with our commitment to quality medical interpreting and customer service, Pacific Interpreters™ has developed a team of interpreters with specialized training in pediatrics that provides the additional skills and tools necessary to respond to the unique challenges of the pediatric environment.

Utilizing the expertise of Oregon Health & Science University and the Doernbecher Children's Hospital staff, along with nationwide input from interpreters and pediatric clinical providers and consultants, this program enhances our interpreters' skills with the following resources:

INSTRUCTION

Thirty-two hours of classroom instruction by two pediatric MDs, a Licensed Clinical Social Worker, and several recognized experts in the interpreting field.

PEDIATRIC GLOSSARY

A Spanish-English glossary of nearly 1,000 terms in 16 categories related to pediatric medicine, health and well-care, child psychology and psychiatry, social services and other important areas of pediatric healthcare.

REAL-LIFE TRAINING SCENARIOS

Real-life scenarios and interactive practice interpreting sessions to ensure that interpreters acquire the requisite skills and abilities, not just theoretical knowledge.

VOCABULARY DEVELOPMENT AND PROGRESS TESTING

In-class and at-home vocabulary development exercises in both languages, with progress tests and a final exam.



This program, the first of its kind in the telephonic interpreting industry, facilitates clinician and interpreter collaboration that allows the pediatric healthcare provider to better meet the needs of LEP patients and their families. Improving patient outcomes and satisfaction, our Pediatric Interpreting program also results in:

- Increased sensitivity to challenges unique to pediatric care.
- More effective interpreting for children.
- Fewer ER/ED visits.
- Increased patient education and understanding of your healthcare facility and services.

Pacific Interpreters is a preferred vendor of Child Health Corporation of America (CHCA).